

Parish Care and Call Scheme

Supporting our vulnerable communities through Coronavirus



A parishioner with a DBS for vulnerable adults volunteers for the parish care and call scheme.



An elderly or vulnerable parishioner gives their contact to the parish office.



The parish office passes their name to the C+C Coordinator. Volunteers are paired up and look after a particular road or area.



Volunteers get in touch with the parishioners on their list to see how they can help, either as a standby, for a chat or for practical help with shopping or medicines.



How can you publicise the scheme with the churches closed? Suggestions include email, church facebook group, SVP and Legion of Mary, personal contacts. Use the same channels to find your vulnerable parishioners and make sure no-one gets forgotten. Assure your parishioners that their contact details will only be used for this scheme.



Who in your parish already has a DBS for vulnerable adults and would be willing to help? Lots of people have them these days including catechists, Eucharistic Ministers who visit the sick, SVP, and hospital visitors. Unfortunately volunteers over 70 can't do anything face to face but would be great at telephone contacts.



It's best to work in pairs in case one of you gets ill and for safeguarding best practice. The Coordinator will be responsible for collecting all the names and creating the C+C groups. The groups will be two or three people local to you and your partner. The Coordinator will be able to provide support if you need it.



People may have good support in place, but are worried about their carers getting sick. Or they may need immediate help with shopping, medicine, or just a chat. In order to keep everyone safe, shopping should be left on the doorway, and conversations conducted over the phone.

